

# DVC RGB-HD A


RGB-HDMI Converter




**Extron Electronics**  
INTERFACING, SWITCHING AND CONTROL

# Safety Instructions


## Safety Instructions • English


**WARNING:** This symbol, , when used on the product, is intended to alert the user of the presence of uninsulated dangerous voltage within the product's enclosure that may present a risk of electric shock.

**ATTENTION:** This symbol, , when used on the product, is intended to alert the user of important operating and maintenance (servicing) instructions in the literature provided with the equipment.

For information on safety guidelines, regulatory compliances, EMI/EMF compatibility, accessibility, and related topics, see the Extron Safety and Regulatory Compliance Guide, part number 68-290-01, on the Extron website, [www.extron.com](http://www.extron.com).


## Sicherheitsanweisungen • Deutsch


**WARNUNG:** Dieses Symbol , auf dem Produkt soll den Benutzer darauf aufmerksam machen, dass im Inneren des Gehäuses dieses Produktes gefährliche Spannungen herrschen, die nicht isoliert sind und die einen elektrischen Schlag verursachen können.

**VORSICHT:** Dieses Symbol , auf dem Produkt soll dem Benutzer in der im Lieferumfang enthaltenen Dokumentation besonders wichtige Hinweise zur Bedienung und Wartung (Instandhaltung) geben.

Weitere Informationen über die Sicherheitsrichtlinien, Produkthandhabung, EMI/EMF-Kompatibilität, Zugänglichkeit und verwandte Themen finden Sie in den Extron-Richtlinien für Sicherheit und Handhabung (Artikelnummer 68-290-01) auf der Extron-Website, [www.extron.com](http://www.extron.com).


## Instrucciones de seguridad • Español


**ADVERTENCIA:** Este símbolo, , cuando se utiliza en el producto, avisa al usuario de la presencia de voltaje peligroso sin aislar dentro del producto, lo que puede representar un riesgo de descarga eléctrica.

**ATENCIÓN:** Este símbolo, , cuando se utiliza en el producto, avisa al usuario de la presencia de importantes instrucciones de uso y mantenimiento recogidas en la documentación proporcionada con el equipo.

Para obtener información sobre directrices de seguridad, cumplimiento de normativas, compatibilidad electromagnética, accesibilidad y temas relacionados, consulte la Guía de cumplimiento de normativas y seguridad de Extron, referencia 68-290-01, en el sitio Web de Extron, [www.extron.com](http://www.extron.com).


## Instructions de sécurité • Français


**AVERTISSEMENT :** Ce pictogramme, , lorsqu'il est utilisé sur le produit, signale à l'utilisateur la présence à l'intérieur du boîtier du produit d'une tension électrique dangereuse susceptible de provoquer un choc électrique.

**ATTENTION :** Ce pictogramme, , lorsqu'il est utilisé sur le produit, signale à l'utilisateur des instructions d'utilisation ou de maintenance importantes qui se trouvent dans la documentation fournie avec le matériel.

Pour en savoir plus sur les règles de sécurité, la conformité à la réglementation, la compatibilité EMI/EMF, l'accessibilité, et autres sujets connexes, lisez les informations de sécurité et de conformité Extron, réf. 68-290-01, sur le site Extron, [www.extron.com](http://www.extron.com).


## Istruzioni di sicurezza • Italiano


**AVVERTENZA:** Il simbolo, , se usato sul prodotto, serve ad avvertire l'utente della presenza di tensione non isolata pericolosa all'interno del contenitore del prodotto che può costituire un rischio di scosse elettriche.

**ATTENZIONE:** Il simbolo, , se usato sul prodotto, serve ad avvertire l'utente della presenza di importanti istruzioni di funzionamento e manutenzione nella documentazione fornita con l'apparecchio.

Per informazioni su parametri di sicurezza, conformità alle normative, compatibilità EMI/EMF, accessibilità e argomenti simili, fare riferimento alla Guida alla conformità normativa e di sicurezza di Extron, cod. articolo 68-290-01, sul sito web di Extron, [www.extron.com](http://www.extron.com).


## Instrukcja bezpieczeństwa • Polska


**OSTRZEŻENIE:** Ten symbol, , gdy używany na produkt, ma na celu poinformować użytkownika o obecności izolowanego i niebezpiecznego napięcia wewnątrz obudowy produktu, który może stanowić zagrożenie porażenia prądem elektrycznym.

**UWAGI:** Ten symbol, , gdy używany na produkt, jest przeznaczony do ostrzegania użytkownika ważne operacyjne oraz instrukcje konserwacji (obsługi) w literaturze, wyposażone w sprzęt.

Informacji na temat wytycznych w sprawie bezpieczeństwa, regulacji wzajemnej zgodności, zgodność EMI/EMF, dostępności i Tematy pokrewne, zobacz Extron bezpieczeństwa i regulacyjnego zgodności przewodnik, część numer 68-290-01, na stronie internetowej Extron, [www.extron.com](http://www.extron.com).


## Инструкция по технике безопасности • Русский


**ПРЕДУПРЕЖДЕНИЕ:** Данный символ, , если указан на продукте, предупреждает пользователя о наличии неизолированного опасного напряжения внутри корпуса продукта, которое может привести к поражению электрическим током.

**ВНИМАНИЕ:** Данный символ, , если указан на продукте, предупреждает пользователя о наличии важных инструкций по эксплуатации и обслуживанию в руководстве, прилагаемом к данному оборудованию.

Для получения информации о правилах техники безопасности, соблюдении нормативных требований, электромагнитной совместимости (ЭМП/ЭДС), возможности доступа и других вопросах см. руководство по безопасности и соблюдению нормативных требований Extron на сайте Extron: [www.extron.com](http://www.extron.com), номер по каталогу - 68-290-01.

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**警告:**  产品上的这个标志意在警告用户该产品机壳内有暴露的危险电压，有触电危险。

**注意:**  产品上的这个标志意在提示用户设备随附的用户手册中有重要的操作和维护(维修)说明。

关于我们产品的安全指南、遵循的规范、EMI/EMF的兼容性、无障碍使用的特性等相关内容，敬请访问 Extron 网站, [www.extron.com](http://www.extron.com), 参见 Extron 安全规范指南, 产品编号 68-290-01。

## 安全記事・繁體中文

**警告:** ⚠ 若產品上使用此符號, 是為了提醒使用者, 產品機殼內存在著可能會導致觸電之風險的未絕緣危險電壓。

**注意:** ⚠ 若產品上使用此符號, 是為了提醒使用者, 設備隨附的用戶手冊中有重要的操作和維護(維修)說明。

有關安全性指導方針、法規遵守、EMI/EMF 相容性、存取範圍和相關主題的詳細資訊, 請瀏覽 Extron 網站: [www.extron.com](http://www.extron.com), 然後參閱《Extron 安全性與法規遵守手冊》, 準則編號 68-290-01。

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**注意:** この記号 ⚠ が製品上に表示されている場合は、本機の取扱説明書に記載されている重要な操作と保守(整備)の指示についてユーザーの注意を喚起するものです。

安全上のご注意、法規遵守、EMI/EMF適合性、その他の関連項目については、エクストロンのウェブサイト [www.extron.com](http://www.extron.com) より『Extron Safety and Regulatory Compliance Guide』(P/N 68-290-01) をご覧ください。

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**주의:** 이 기호 ⚠ 가 제품에 사용될 경우, 장비와 함께 제공된 책자에 나와 있는 주요 운영 및 유지보수(정비) 지침을 경고합니다.

안전 가이드라인, 규제 준수, EMI/EMF 호환성, 접근성, 그리고 관련 항목에 대한 자세한 내용은 Extron 웹 사이트([www.extron.com](http://www.extron.com))의 Extron 안전 및 규제 준수 안내서, 68-290-01 조항을 참조하십시오.

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## FCC Class A Notice

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. The Class A limits provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause interference. This interference must be corrected at the expense of the user.

**NOTE:** For more information on safety guidelines, regulatory compliances, EMI/EMF compatibility, accessibility, and related topics, see the “[Extron Safety and Regulatory Compliance Guide](#)” on the Extron website.

## Battery Notice

This product contains a battery. **Do not open the unit to replace the battery.** If the battery needs replacing, return the entire unit to Extron (for the correct address, see the Extron Warranty section on the last page of this guide).

**CAUTION:** Risk of explosion. Do not replace the battery with an incorrect type. Dispose of used batteries according to the instructions.

**ATTENTION :** Risque d’explosion. Ne pas remplacer la pile par le mauvais type de pile. Débarrassez-vous des piles usagées selon le mode d’emploi.

## VCCI-A Notice

この装置は、クラスA 情報技術装置です。この装置を家庭環境で使用すると、電波妨害を引き起こすことがあります。その場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI-A

## Conventions Used in this Guide

### Notifications

The following notifications are used in this guide:

**CAUTION:** Risk of minor personal injury.

**ATTENTION :** Risque de blessure mineure.

**ATTENTION:**

- Risk of property damage.
- Risque de dommages matériels.

**NOTE:** A note draws attention to important information.

**TIP:** A tip provides a suggestion to make working with the application easier.

### Software Commands

Commands are written in the fonts shown here:

```
^ARMerge Scene,,Øp1 scene 1,1 ^B 51 ^W ^C.Ø  
[Ø1] RØØØ4ØØ3ØØØØ4ØØØØ8ØØØØ6ØØ [Ø2] 35 [17] [Ø3]  
Esc [X1] * [X17] * [X20] * [X23] * [X21] CE ←
```

**NOTE:** For commands and examples of computer or device responses used in this guide, the character “Ø” is used for the number zero and “O” is the capital letter “O.”

Computer responses and directory paths that do not have variables are written in the font shown here:

```
Reply from 2Ø8.132.18Ø.48: bytes=32 times=2ms TTL=32  
C:\Program Files\Extron
```

Variables are written in slanted form as shown here:

```
ping xxx.xxx.xxx.xxx -t  
SOH R Data STX Command ETB ETX
```

Selectable items, such as menu names, menu options, buttons, tabs, and field names are written in the font shown here:

From the **File** menu, select **New**.  
Click the **OK** button.

## Specifications Availability

Product specifications are available on the Extron website, [www.extron.com](http://www.extron.com).

## Extron Glossary of Terms

A glossary of terms is available at <http://www.extron.com/technology/glossary.aspx>.



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# Introduction

This section gives an overview of the Extron DVC RGB-HD A Digital Video Converter. Topics include:

- [About this Guide](#)
- [About the DVC RGB-HD A Converter](#)
- [Features](#)
- [Application Diagram](#)

## About this Guide

This guide provides information for experienced installers on how to install, configure, and operate the DVC RGB-HD A converter.

In this guide, the terms “DVC,” “DVC RGB-HD A,” and “converter” are used interchangeably to refer to the DVC RGB-HD A converter.

## About the DVC RGB-HD A Converter

The Extron DVC RGB-HD A is a one VGA input, one HDMI output converter that digitizes analog RGBHV video to HDMI, with analog stereo audio embedding. A USB port allows for system configuration and firmware updates using Extron Simple Instruction Set (SIS) commands or PCS Product Configuration Software. The DVC RGB-HD A allows the adaptation or integration of legacy VGA products into an all-digital audio-video system.

## Features

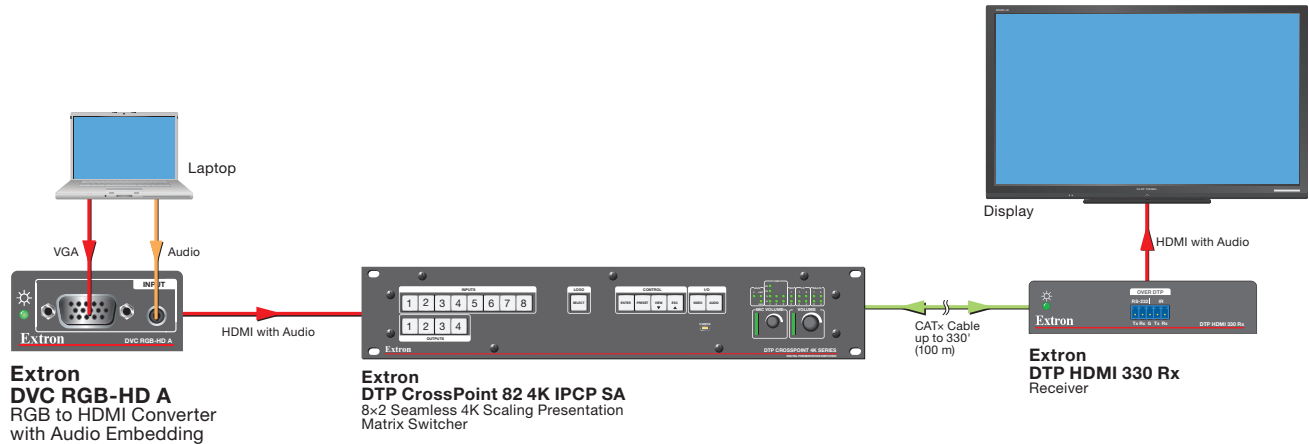
The DVC RGB-HD A provides the following features:

- **Conversion of analog RGBHV to HDMI** — Adapts analog computer video for use in digital video systems.
- **Analog stereo audio embedding** — Converts analog audio signals to digital HDMI audio.
- **Input resolutions** — Accepts computer video resolutions from 640x480 up to 1080p @ 60 Hz and 1920x1200 @ 60 Hz with reduced blanking.
- **EDID Minder** — EDID Minder automatically manages EDID communication between connected devices and ensures that all sources power up output content for display properly and reliably.
- **Automatic output format selection** — By default, outputs the signal as HDMI format when input audio is present, or as DVI when no input audio is detected. (You can change the output selection manually using SIS commands.)
- **Status LED** — A front panel LED provides power and signal status.
- **Configuration port** — A rear panel USB port enables system configuration via SIS commands or the PCS Configuration Software.
- **Low profile form factor** — Has a compact, 1-inch (2.5 cm) high, one-eighth rack wide metal enclosure.

- **Extron mounting kit** — An Extron MBU 125 Low-Profile Mount Kit is provided with this product.
- **LockIt HDMI cable lacing bracket** — A LockIt bracket is included to securely attach the HDMI output connector.
- **Extron PCS Product Configuration Software** — Enables configuration of multiple products using a single software application.

## Application Diagram

The following diagram shows an example of a DVC RGB-HD A application.



**Figure 1. Connection Diagram for a DVC RGB-HD A**

# Installation

This section gives the steps for installing the DVC RGB-HD A. It also provides a description of the rear panel connectors and instructions for cabling. Topics include:

- [Installation Overview](#)
- [Front and Rear Panel Features](#)
- [Wiring the Power Connector](#)
- [Securing the HDMI Connector Using the LockIt Cable Lacing Bracket](#)
- [Connecting for USB Control](#)
- [EDID Minder](#)

## Installation Overview

### ATTENTION:

- Installation and service must be performed by authorized personnel only.
- L'installation et l'entretien doivent être effectués par le personnel autorisé uniquement.

Follow these steps to install and set up the DVC RGB-HD A :

1. **Disconnect power** from the converter and ensure that all other devices that will be connected to it are powered off.
2. (Optional) **Mount the unit in a rack or to furniture** figure (see [Mounting](#) on page 31).
3. **Connect the input.** Connect an RGBHV source to the front panel VGA input connector (see [figure 2, B](#), on the next page).
4. (Optional) **Connect the audio input.** Connect analog audio to the 3.5 mm TRS jack on the front panel (see [C](#)).
5. **Connect the digital output.** Connect an HDMI sink to the rear panel HDMI output connector (see [figure 3, B](#), on page 5).
6. **Connect a control device.** Connect a computer or control system to the rear panel USB Config port ([C](#)) to configure and control the converter via SIS commands or the PCS Configuration Software.
7. Connect a 12 VDC UL listed power supply to the 2-pole captive screw power connector ([A](#)).

**NOTE:** The 12 VDC UL listed power supply is not included, but can be ordered at [www.extron.com](http://www.extron.com).

8. Configure the DVC RGB-HD A as needed, using SIS commands (see [Remote Configuration and Control](#) starting on page 11) or the PCS software (see the program help file).

## Front and Rear Panel Features

The illustrations below show the connectors and indicators on the DVC RGB-HD A front and rear panels.

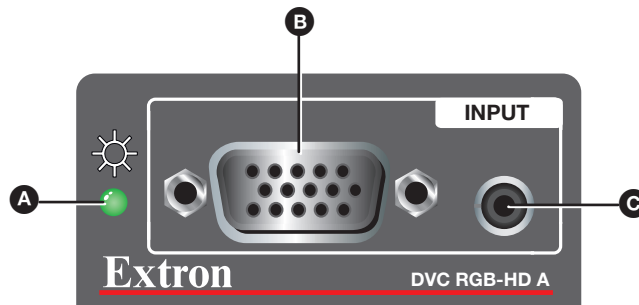
**CAUTION:** Remove power from the unit before making any connections.

**ATTENTION :** Couper l'alimentation de l'unité avant de faire l'installation électrique.

**ATTENTION:**

- Use electrostatic discharge precautions (be electrically grounded) when making connections. Electrostatic discharge (ESD) can damage equipment, although you may not feel, see, or hear it.
- Prenez des précautions contre les décharges électrostatiques (soyez électriquement relié à la terre) lorsque vous effectuez des connexions. Les décharges électrostatiques (ESD) peuvent endommager l'équipement, même si vous ne pouvez pas le sentir, le voir ou l'entendre.

### Front Panel

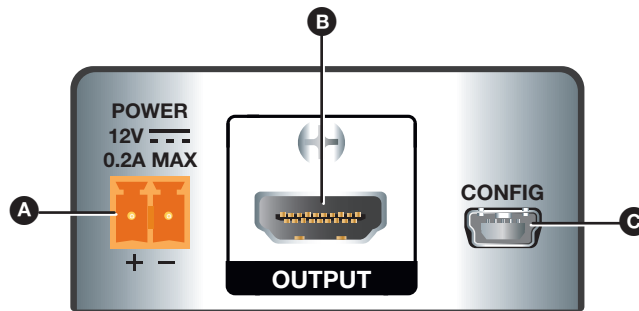


**Figure 2.** DVC RGB-HD A Front Panel

- A Power and signal status LED** — This bicolor LED lights as follows:
  - **Amber** while the unit is powered by a 12 VDC external UL listed power supply
  - **Green** when the DVC detects horizontal sync on the input
- B VGA input** — Connect an RGBHV input, such as a computer, to this 15-pin VGA connector (a male-to-male, 15 pin mini VGA cable is provided for this connection). The DVC digitizes and converts the RGB input signal to DVI or HDMI format.
- C Audio input** — Connect an analog audio input to this 3.5 mm TRS jack.

The analog audio input can be embedded onto the TMDS output. TMDS output with embedded analog audio (HDMI RGB Full 4:4:4) is the default setting.

## Rear Panel



**Figure 3. DVC RGB-HD A Rear Panel**

- A Power connector** — Connect a 12 VDC UL listed power supply between this 2-pole, 3.5 mm captive screw connector and a 100 to 240 VAC, 50 Hz or 60 Hz power source. See [Wiring the Power Connector](#) for the connection procedure.
- B HDMI output connector** — Connect an HDMI sink to this female HDMI connector.
- **No input signal** — When there is no input signal present, this connector does not output TMDS data or clock activity. This ensures that any downstream device does not erroneously detect a signal.
  - **Output 5 V mode** — This mode is configurable via SIS commands (see the [5 V Output Hot Plug Mode](#) commands on page 16). Select either of the following:
    - **Always enabled** — The 5 V pin is always active, regardless of the input signal status. This enables the unit to detect hot-plug assertion and read the EDID from a connected sink.
    - **Auto** — 5 V output is active only when a source is connected to the input. If no source is connected the 5 V output is disabled. (This may be necessary for some sinks to enter power save mode.)

Secure the HDMI output cable to the HDMI connector using the LockIt bracket (see [Securing the HDMI Connector Using the LockIt Cable Lacing Bracket](#) on page 7).

- C Config port** — Use a USB A-to-mini B cable to connect this port to a USB port on the computer.

## Wiring the Power Connector

The DVC RGB-HD A requires a 12 VDC, 1 A UL listed power supply to power it.

**CAUTION:** The wires must be kept separate while the UL listed power supply is plugged in. Remove power before wiring.

**ATTENTION :** Les deux cordons d'alimentation doivent être tenus à l'écart l'un de l'autre quand l'alimentation est branchée. Couper l'alimentation avant de faire l'installation électrique.

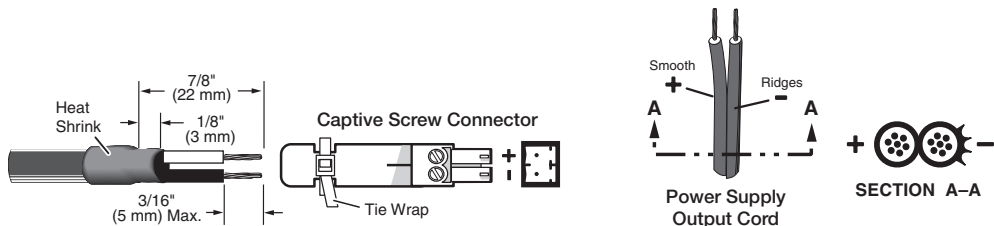
### ATTENTION:

- Do not connect any external power supplies until you have read the [Attention notifications](#) beginning on the next page.
- Ne branchez pas de sources d'alimentation externes avant d'avoir lu [les mises en garde](#) sur la page suivante.

**NOTE:** The 12 VDC UL listed power supply is not included, but can be ordered at [www.extron.com](http://www.extron.com).

Follow these instructions to wire the provided 2-pole captive screw connector to your UL listed power supply:

1. Cut the DC output cord to the length needed.
2. Strip the jacket to expose 3/16" (5 mm) of the conductors.
3. Slide the leads into the supplied 2-pole captive screw plug and secure them, using a small screwdriver.
4. To verify the power cord polarity before applying power to the unit, connect the UL listed power supply to AC power with no load and check the output with a voltmeter.
5. Use the supplied tie wrap to strap the power cord to the extended tail of the connector.



**Figure 4. Wiring the Power Connector**

**ATTENTION:**

- Always use a UL listed power supply supplied and or specified by Extron. Use of an unauthorized power supply voids all regulatory compliance certification and may cause damage to the supply and the end product.
- Utilisez toujours une source d'alimentation fournie ou recommandée par Extron. L'utilisation d'une source d'alimentation non autorisée annule toute conformité réglementaire et peut endommager la source d'alimentation ainsi que le produit final.
- If not provided with a UL listed power supply, this product is intended to be supplied by a power source marked "Class 2" or "LPS" and rated at 12 VDC and a minimum of 1.0 A.
- Si ce produit ne dispose pas de sa propre source d'alimentation électrique, il doit être alimenté par une source d'alimentation de classe 2 ou LPS et paramétré à 12 V et 1.0 A minimum.
- The installation must always be in accordance with the applicable provisions of National Electrical Code ANSI/NFPA 70, article 725 and the Canadian Electrical Code part 1, section 16. The UL listed power supply shall not be permanently fixed to building structure or similar structure.
- Cette installation doit toujours être en accord avec les mesures qui s'applique au National Electrical Code ANSI/NFPA 70, article 725, et au Canadian Electrical Code, partie 1, section 16. La source d'alimentation ne devra pas être fixée de façon permanente à une structure de bâtiment ou à une structure similaire.
- UL listed Power supply voltage polarity is critical. Incorrect voltage polarity can damage the power supply and the unit. The ridges on the side of the cord (see figure 4) identify the power cord negative lead.
- La polarité de la source d'alimentation est primordiale. Une polarité incorrecte pourrait endommager la source d'alimentation et l'unité. Les stries sur le côté du cordon permettent de repérer le pôle négatif du cordon d'alimentation.

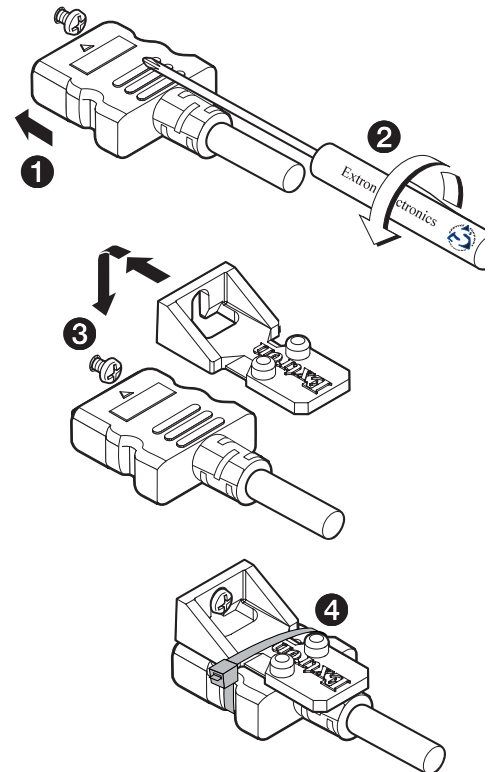
**ATTENTION:**

- To verify the polarity before connection, plug in the UL listed power supply with no load and check the output with a voltmeter.
- Pour vérifier la polarité avant la connexion, brancher l'alimentation hors charge et mesurer sa sortie avec un voltmètre.
- The length of the exposed (stripped) copper wires is important. **The ideal length is 3/16 inch (5 mm).** Longer bare wires can short together. Shorter wires are not as secure in the connectors and could be pulled out.
- La longueur des câbles exposés est primordiale lorsque l'on entreprend de les dénuder. **La longueur idéale est de 5 mm (3/16 inches).** S'ils sont un peu plus longs, les câbles exposés pourraient se toucher et provoquer un court circuit. S'ils sont un peu plus courts, ils pourraient sortir, même s'ils sont attachés par les vis captives.
- Unless otherwise stated, the AC/DC adapters are not suitable for use in air handling spaces or in wall cavities.
- Sauf mention contraire, les adaptateurs AC/DC ne sont pas appropriés pour une utilisation dans les espaces d'aération ou dans les cavités murales.

## Securing the HDMI Connector Using the LockIt Cable Lacing Bracket

After connecting an input or output device to an HDMI connector, secure the connector in place with the provided LockIt bracket as follows:

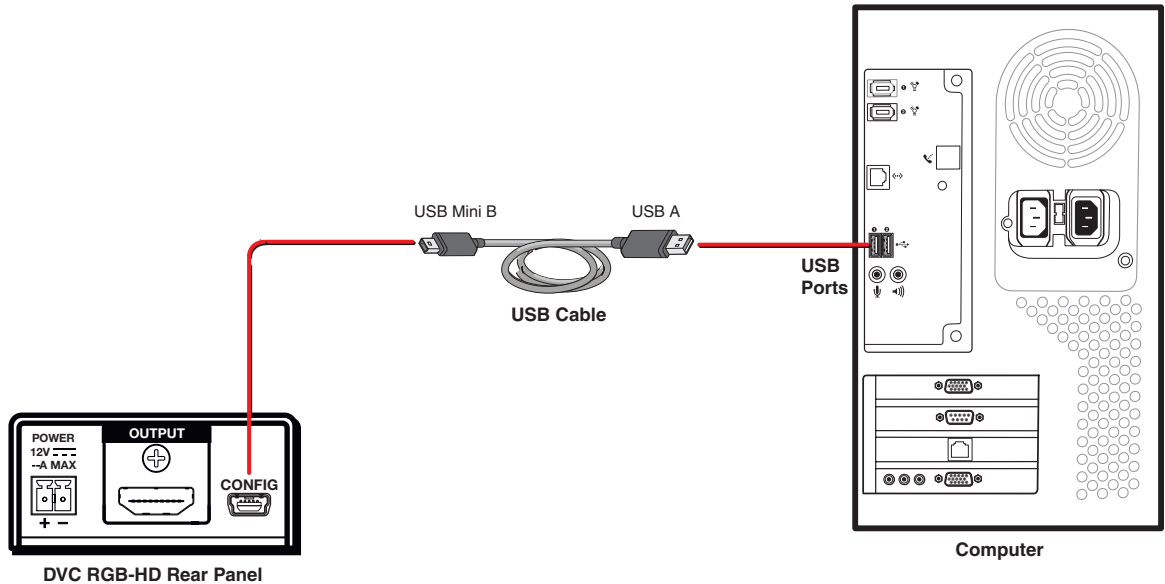
1. Plug the HDMI cable into the panel connection (1).
2. Loosen the HDMI connection mounting screw from the panel enough to allow the LockIt lacing bracket to be placed over it (2).
3. Place the LockIt lacing bracket onto the screw and slide it up against the HDMI connector. Tighten the screw to secure the bracket (3).
4. Loosely place the included tie wrap around the HDMI connector and LockIt lacing bracket (4).
5. While holding the connector securely against the lacing bracket, tighten the tie wrap, then remove any excess length.



## Connecting for USB Control

The USB mini B Config port is located on the DVC rear panel. It can be used to configure the converter via SIS commands or the PCS configuration software.

1. Connect the DVC rear panel USB Config port to a USB port on the computer.

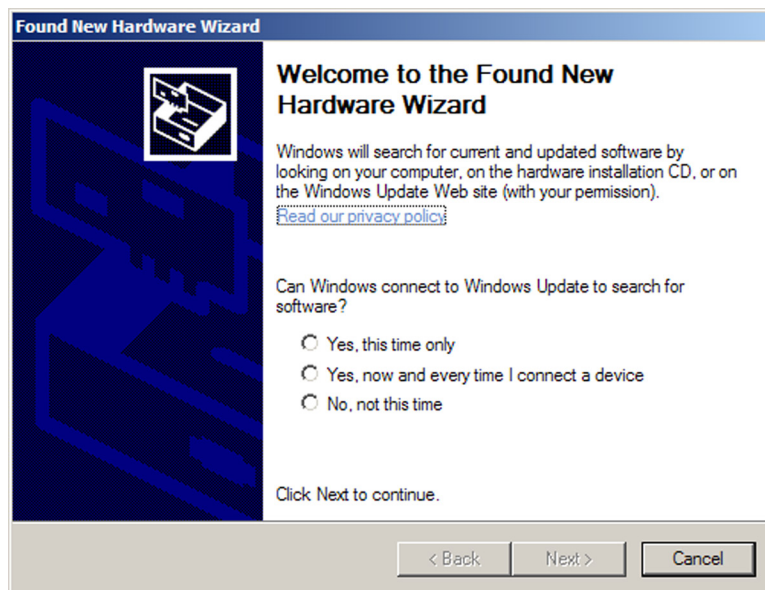


**Figure 5.** Connecting to the Config Port

2. When the DVC is first connected to a particular USB port on the computer, one of the following windows may open.

**NOTE:** If you have uploaded the PCS software to your computer, the USB driver is already installed and the screens do not appear.

- **Windows XP and earlier:** If the following window opens, specify whether Windows Update will search the Web for the driver needed for the computer to communicate with the DVC via the USB port (this is not necessary if the USB driver already exists on the computer).



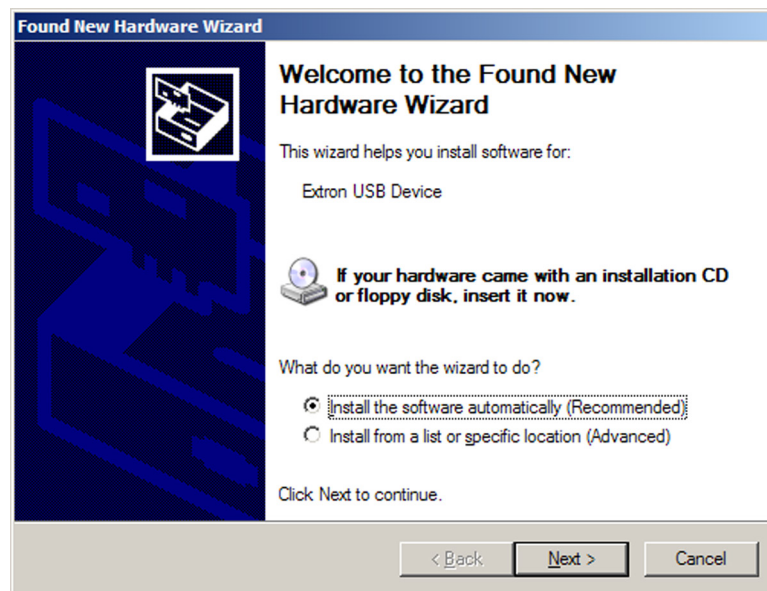
**Figure 6.** Found New Hardware Wizard Opening Screen

Select one of the following radio buttons:

- Select the **Yes, this time only** radio button for the computer to connect to Windows Update only this one time.
- Select the **Yes, now and every time I connect a device** radio button to automatically connect to Windows Update every time the DVC is connected to this USB port.
- Select the **No, not this time** radio button to **not** connect to Windows Update at this time (for example, if the driver is already installed).

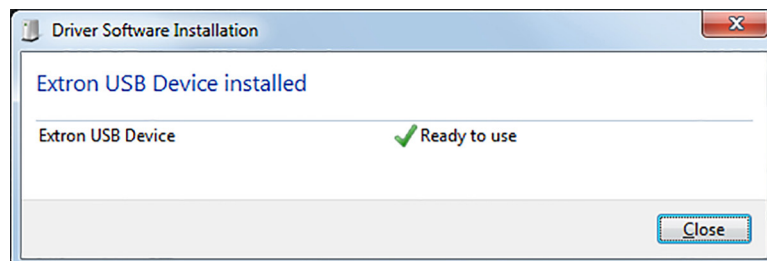
**NOTE:** This wizard appears only the **first** time the DVC is connected to each USB port. It does not reopen until you connect the DVC to a different USB port.

- **Windows 7 and later:** A pop-up notification appears on the Windows taskbar informing you that Windows Update is searching the Web for the USB driver and installing it. If desired, click the **USB** icon on the computer desktop to view the progress of the search.
3. Click **Next**. On the next screen, make sure that the **Install the software automatically (Recommended)** radio button is selected, then click **Next** (you do not need to insert a disc).



**Figure 7.** Selecting the Radio Button to Install the USB Driver Automatically

The *Driver Software Installation* window appears:



**Figure 8.** Driver Software Installation Window for USB Software

4. (Windows XP and earlier only) Click **Next**. On the next screen, if asked whether to install the driver automatically or from a specific location, select to install the software automatically

The computer locates the driver needed for it to communicate with the DVC via the USB port.

5. **Windows XP or earlier:** When the *Completed* window appears, click **Finish** to close the wizard.

**Windows 7 or later:** When the USB software has been located and downloaded, the message *Ready to use* appears on the *Driver Software Installation* screen (a pop-up message appears above the Windows taskbar if the screen is closed). Click **Close** to close the status window.

6. Configure the DVC as desired, using SIS commands (see [Remote Configuration and Control](#) starting on page 11) or the PCS configuration program (see the program help file).

## EDID Minder

EDID information consists of the display resolution, refresh rate, data rate type, and video format. EDID Minder maintains EDID communication to the connected source, ensuring that the source continuously sees the EDID of a sink device, regardless of the input that is being selected or is actually connected. You can assign a unique EDID file to an input, emulating a sink device that has the desired characteristics.

The DVC has nine slots to which EDIDs can be assigned:

- **VGA EDIDs (slots 1 through 7)** — These factory-provided EDID files can be assigned to slots 1 through 7 via SIS commands. Each EDID file contains a unique native resolution. See the [EDID Minder](#) in the SIS Commands table on page 15 or the PCS Configuration Software help file for more information.
- **Output slot (slot 8, default EDID)** — This slot contains the EDID of the connected sink. When a sink is detected, this slot also detects the HDMI format EDID of the sink and converts it to VGA format before saving it to the output slot. When the sink is disconnected and power is cycled to the DVC, the EDID is removed from this slot and replaced by the default EDID: 1280 x 720 @ 60 Hz. You can assign a different EDID to this slot only via the PCS software (see the program help file).
- **User-assigned EDID (slot 9)** — This slot is available to import an EDID. The user slot can be assigned only to the VGA input and initially contains the default VGA EDID. You can assign an EDID to this slot only using the PCS software (see the program help file).

The following table shows the provided EDIDs and slot assignments.

Slot	Native Resolution	Refresh Rate	Rate Type	Video Format
1	1280 x 720	60 Hz	IT	VGA
2	1280 x 800	60 Hz	IT	VGA
3	1440 x 900	60 Hz	IT	VGA
4	1600 x 900	60 Hz	IT	VGA
5	1680 x 1050	60 Hz	IT	VGA
6	1920 x 1080	60 Hz	IT	VGA
7	1920 x 1200	60 Hz	IT	VGA
8*	Output (current display EDID)			
9	User-assigned			
*Default				

# Remote Configuration and Control

This section describes the connections through which the DVC RGB-HD A can be configured and controlled remotely via SIS commands and the Product Configuration Software (PCS), as well as the available commands and screen selections. Topics include:

- [Communication Port](#)
- [Using SIS Commands](#)
- [Product Configuration Software \(PCS\)](#)
- [Firmware Loader](#)

## Communication Port

The DVC RGB-HD A can be remotely controlled via a host computer or other device (such as a control system) that is connected to the rear panel USB Config port. With a USB connection, you can configure and control the DVC using SIS commands or the PCS software.

See [Connecting for USB Control](#) on page 8 to connect to the USB port.

## Using SIS Commands

SIS commands consist of one or more characters per command field. They do not require any special characters to begin or end the command character sequence. When the DVC determines that a command is valid, it executes the command and sends a response to the host device. Each converter response to an SIS command ends with a carriage return and a line feed (CR/LF = `]`), which signals the end of the response character string. A string is one or more characters.

### DVC-initiated Message

When power is cycled to the DVC (or at initial power-up) while the unit is connected to the computer, the converter responds by sending the following message to the host. No response is required from the host.

©Copyright 20nn, Extron Electronics DVC RGB-HD A, Vn.nn, 60-1614-01 ↵  
20nn is the year, and Vn.nn is the firmware version number.

## Error Responses

When the DVC receives a valid command, it executes the command and sends a response to the host device. If the unit is unable to execute the command because the command contains invalid parameters, it returns an error response to the host. The responses include:

- **E01** — Invalid input number
- **E10** — Invalid command
- **E13** — Invalid parameter
- **E14** — Not valid for this configuration
- **E17** — Invalid command for signal type

## Using the Command and Response Table

The **Command and Response Table for SIS Commands** starting on page 15, lists the commands that the DVC RGB-HD A converter recognizes as valid, the responses that are returned to the host, a description of the command function or the results of executing the command, and command examples.

**NOTE:** If the unit does not support or recognize a command that is entered, no action is taken and no response is returned.

ASCII to Hex Conversion Table										Esc	1B	CR	0D	LF	0A
Space	20	!	21	"	22	#	23	\$	24	%	25	&	26	'	27
(	28	)	29	*	2A	+	2B	,	2C	-	2D	.	2E	/	2F
0	30	1	31	2	32	3	33	4	34	5	35	6	36	7	37
8	38	9	39	:	3A	;	3B	<	3C	=	3D	>	3E	?	3F
@	40	A	41	B	42	C	43	D	44	E	45	F	46	G	47
H	48	I	49	J	4A	K	4B	L	4C	M	4D	N	4E	O	4F
P	50	Q	51	R	52	S	53	T	54	U	55	V	56	W	57
X	58	Y	59	Z	5A	[	5B	\	5C	]	5D	^	5E	_	5F
`	60	a	61	b	62	c	63	d	64	e	65	f	66	g	67
h	68	i	69	j	6A	k	6B	l	6C	m	6D	n	6E	o	6F
p	70	q	71	r	72	s	73	t	74	u	75	v	76	w	77
x	78	y	79	z	7A	{	7B		7C	}	7D	~	7E	DEL	7F

**Figure 9. ASCII to Hexadecimal Character Conversion Table**

**NOTE:** Upper- and lowercase text can be used interchangeably.

## Symbol Definitions

- = Space
- ↵ = Carriage return with line feed
- ← = Carriage return with no line feed
- Esc** = Escape
- | = Pipe (vertical bar) character. Has the same function as ←.
- W = Has the same function as **Esc**.
- X1** = On or off, enable or disable, detected or not detected  
 ∅ = Off, not detected, or disable  
 1 = On, detected, or enable
- X2** = Unit name — Text string of up to 24 characters: **A** through **Z**, **∅** through **9**, and hyphen or minus sign (-). The default is **DVC-RGB-HD-A**.

**NOTE:** No blank or space characters are permitted. The first character must be a **letter** and the last character **cannot** be a hyphen.

- X3** = Verbose mode  
 ∅ = None  
 1 = Verbose mode (default)  
 2 = Tagged response for queries  
 3 = Verbose mode and tagged response for queries

### NOTES:

- In **verbose** mode, the DVC responds with unsolicited responses for value and setting changes that may result from a signal change, or a setting adjustment made via another interface.  
  
 For example, the DVC can send out a notice of a change in some setting without receiving a query via your PC. That change could have been a result of an internal process or a power cycle. This is an example of a verbose (wordy) relationship between the controller and a connected device.

- If **tagged responses** are enabled, all “view” commands return the command string plus the data, the same as in responses for setting a value. For example, for the View EDID assignment command:

**Command:** **Esc** *AEDID* ←

**Response:** *EdidA* **X4** ↵ (tagged response)

or **X4** ↵ (untagged response)

- X4** = EDID slot number (**1** through **9**). The following table shows descriptions of the factory provided EDIDs and slot assignments:

<b>X4</b>	<b>Native Resolution</b>	<b>Refresh Rate</b>	<b>Rate Type</b>	<b>Video Format</b>
<b>1</b>	1280 x 720	60 Hz	IT	VGA
<b>2</b>	1280 x 800	60 Hz	IT	VGA
<b>3</b>	1440 x 900	60 Hz	IT	VGA
<b>4</b>	1600 x 900	60 Hz	IT	VGA
<b>5</b>	1680 x 1050	60 Hz	IT	VGA
<b>6</b>	1920 x 1080	60 Hz	IT	VGA
<b>7</b>	1920 x 1200	60 Hz	IT	VGA
<b>8*</b>	Output (current display EDID)			
<b>9</b>	User-assigned			
*Default				

- X5** = EDID in hexadecimal (text form)  
128 or 256 bytes
- X6** = Native resolution and refresh rate from selected EDID.  
Example: **1920x1200 @ 60 Hz**
- X7** = Pixel phase  
**0** to **63**. Default is **32**.
- X8** = Total pixels  
Default is **±255** (depends on the input rate)
- X9** = Horizontal or vertical start  
**0** to **255**. Default is **128**.
- X10** = Output format  
**0** = HDMI RGB full 4:4:4 (default)  
**1** = DVI
- X11** = Video mute  
**0** = unmute video  
**1** = mute video  
**2** = mute video and sync
- X12** = Output 5 V mode  
**0** = Auto (5 V is enabled when a source with 5 V is present.)  
**1** = 5 V always enabled (default)

## Command and Response Table for SIS Commands

Command	ASCII Command (Host to Converter)	Response (Converter to Host)	Additional Description
<b>Video Mute</b>			
Mute video	1B	Vmt1 ↵	Mute the video output and display a black screen.
Mute video and sync	2B	Vmt2 ↵	Mute (blank) the video output and disconnect the sync.
Unmute video	ØB	VmtØ ↵	Unmute the video and display the output.
View mute status	B	[X11] ↵ <i>In verbose modes 2 and 3:</i> Vmt [X11] ↵	Show the video mute status.
<b>Audio Mute (Embedded HDMI Audio Output)</b>			
Audio mute	[X1] Z	Amt [X1] ↵	Mute or unmute the embedded HDMI audio output. For [X1]: Ø = Unmute audio (default) 1 = Mute audio
View audio mute	Z	[X1] ↵ <i>In verbose modes 2 and 3:</i> Amt [X1] ↵	View the audio mute status.
<b>Signal Presence</b>			
Signal presence, input and output	[Esc] ØLS ↵	[X1] * [X1] ↵ <i>In verbose modes 2 and 3:</i> Sig [X1] * [X1] ↵	Show signal presence on input and output. For [X1]: Ø = No signal detected 1 = Signal detected

**NOTE:** [X1] = On (detected) or off (not detected): Ø = off, 1 = on.

[X4] = EDID number or slot:

1 = 1280 x 720 @ 60 Hz

6 = 1920 x 1080 @ 60 Hz

2 = 1280 x 800 @ 60 Hz

7 = 1920 x 1200 @ 60 Hz

3 = 1440 x 800 @ 60 Hz

8 = Current output EDID (default)

4 = 1600 x 900 @ 60 Hz

9 = User-assigned

5 = 1680 x 1050 @ 60 Hz

[X5] = Currently assigned EDID data in hexadecimal form

[X6] = Resolution and refresh rate of currently assigned EDID. (Example: 1920x1080@60.0Hz)

[X11] = Video mute: Ø = mute off (default), 1 = mute on (mute to black screen), 2 = mute on (mute all output sync and video)

Command	ASCII Command (Host to Converter)	Response (Converter to Host)	Additional Description
<b>EDID Minder</b>			
Assign EDID slot to input	<b>[Esc]</b> A <b>[X4]</b> EDID ←	Edid A <b>[X4]</b> ↵	Assign EDID resolution and refresh rate <b>[X4]</b> to the input.
View EDID assignment	<b>[Esc]</b> A EDID ←	<b>[X4]</b> ↵	View assigned EDID <b>[X4]</b> .
View EDID in hexadecimal format	<b>[Esc]</b> REDID ←	<b>[X5]</b> ↵	Show the hexadecimal data as text from the EDID assigned to the input.
View EDID native resolution	<b>[Esc]</b> NEDID ←	<b>[X6]</b> ↵	Show the resolution and rate of the currently assigned EDID.
<b>5 V Output Hot Plug Mode</b>			
Set output hot plug mode (5 V)	<b>[Esc]</b> M <b>[X12]</b> HPLG ←	Hp1gM <b>[X12]</b> ↵	Set output 5 V hot plug mode to <b>[X12]</b> .
View output hot plug mode status	<b>[Esc]</b> M HPLG ←	<b>[X12]</b> ↵ <i>In verbose modes 2 and 3:</i> Hp1gM <b>[X12]</b> ↵	View the 5 V hot plug mode.
<b>Output Format</b>			
Set the TMDS output format	<b>[Esc]</b> <b>[X10]</b> VTPO ←	Vtpo <b>[X10]</b> ↵	Set the format of the output.
View output format setting	<b>[Esc]</b> VTPO ←	<b>[X10]</b> ↵ <i>In verbose modes 2 and 3:</i> Vtpo <b>[X10]</b> ↵	View the output format.
<b>Picture Adjustment</b>			
<b>Pixel Phase</b>			
Set pixel phase value	<b>[Esc]</b> 1 * <b>[X7]</b> PHAS ←	Phas 1 * <b>[X7]</b> ↵	Set the point ( <b>[X7]</b> ) at which pixels are sampled for the display.
Increment pixel phase value	<b>[Esc]</b> 1 + PHAS ←	Phas 1 * <b>[X7]</b> ↵	Increase the pixel phase value by 1.
Decrement pixel phase value	<b>[Esc]</b> 1 - PHAS ←	Phas 1 * <b>[X7]</b> ↵	Decrease the pixel phase value by 1.
View pixel phase value	<b>[Esc]</b> 1 PHAS ←	<b>[X7]</b> ↵ <i>In verbose modes 2 and 3:</i> Phas 1 * <b>[X7]</b> ↵	View the pixel phase value.

**NOTE:** **[X7]** = Pixel phase: 0-63. Default is 32.  
**[X8]** = Total pixels: Default value ± 255.  
**[X10]** = TMDS output format: 0 = HDMI RGB full 4:4:4 (default), 1 = DVI.  
**[X12]** = Output 5 V mode: 0 = Auto: 5 V is enabled when a source with 5 V is present), 1 = 5 V mode is always enabled (default).

Command	ASCII Command (Host to Converter)	Response (Converter to Host)	Additional Description
<b>Total Pixels</b>			
Set total pixels value	<b>Esc</b> 1 * <b>X8</b> TPIX ←	Tpix 1 * <b>X8</b> ↵	Set the width in pixels of the total video display area ( <b>X8</b> ).
Increment total pixels value	<b>Esc</b> 1 + TPIX ←	Tpix 1 * <b>X8</b> ↵	Increase the total pixels by 1.
Decrement total pixels value	<b>Esc</b> 1 - TPIX ←	Tpix 1 * <b>X8</b> ↵	Decrease the total pixels by 1.
View total pixels value	<b>Esc</b> 1 TPIX ←	<b>X8</b> ↵ <i>In verbose modes 2 and 3:</i> Tpix 1 * <b>X8</b> ↵	View the total pixels.
<b>Horizontal Start</b>			
Set horizontal start value	<b>Esc</b> 1 * <b>X9</b> HSRT ←	Hsrt 1 * <b>X9</b> ↵	Set the distance in pixels from the left edge of the total video input display area to the left edge of its active area ( <b>X9</b> ).
Increment horizontal start value	<b>Esc</b> 1 + HSRT ←	Hsrt 1 * <b>X9</b> ↵	Increase the horizontal start value by 1.
Decrement horizontal start value	<b>Esc</b> 1 - HSRT ←	Hsrt 1 * <b>X9</b> ↵	Decrease the horizontal start value by 1.
View horizontal start value	<b>Esc</b> 1 HSRT ←	<b>X9</b> ↵ <i>In verbose modes 2 and 3:</i> Hsrt 1 * <b>X9</b> ↵	View the horizontal start value.
<b>Vertical Start</b>			
Set vertical start value	<b>Esc</b> 1 * <b>X9</b> VSRT ←	Vsrt 1 * <b>X9</b> ↵	Set the distance in lines from the top edge of the total video input display area to the top edge of its active area ( <b>X9</b> ).
Increment vertical start value	<b>Esc</b> 1 + VSRT ←	Vsrt 1 * <b>X9</b> ↵	Increase the vertical start value by 1.
Decrement vertical start value	<b>Esc</b> 1 - VSRT ←	Vsrt 1 * <b>X9</b> ↵	Decrease the vertical start value by 1.
View vertical start value	<b>Esc</b> 1 VSRT ←	<b>X9</b> ↵ <i>In verbose modes 2 and 3:</i> Vsrt 1 * <b>X9</b> ↵	View the vertical start value.

**NOTE:** **X2** = Unit name: a text string of up to 24 characters, including A-Z, 0-9, and hyphen (-). No blank or space characters are permitted. The first character must be a **letter** and the last character **cannot** be a hyphen.

**X3** = Verbose mode: 0 = None, 1 = verbose mode on (default), 2 = verbose mode off, tagged responses enabled for queries, 3 = Verbose mode and tagged responses for queries enabled (see the **Verbose mode symbol definitions** on page 13).

**X9** = Horizontal or vertical start: 0 to 255. Default is 128.

Command	ASCII Command (Host to Converter)	Response (Converter to Host)	Additional Description
<b>Verbose Mode</b>			
Set verbose mode	<b>Esc</b> <b>X3</b> CV ←	Vrb <b>X3</b> ↵	Set the verbose mode.
View verbose mode	<b>Esc</b> CV ←	<b>X3</b> ↵ <i>In verbose modes 2 and 3:</i> Vrb <b>X3</b> ↵	View current verbose mode <b>X3</b> .
<b>Device Name</b>			
Set unit name	<b>Esc</b> <b>X2</b> CN ←	Ipn • <b>X2</b> ↵	Set a new name for the DVC.
Set unit name to factory default	<b>Esc</b> • CN ←	Ipn • DVC - RGB - HD - A ↵	Reset the unit name to the factory default name: DVC - RGB - HD - A.
View unit name	<b>Esc</b> CN ←	<b>X2</b> ↵ <i>In verbose modes 2 and 3:</i> Ipn • <b>X2</b> ↵	View the name of the unit.
<b>Information Requests</b>			
Information request	I	Vmt <b>X11</b> • Amt <b>X1</b> ↵	Show the unit video ( <b>X11</b> ) and audio ( <b>X1</b> ) mute status.
Query part number	N	60-1614-01 ↵ <i>In verbose modes 2 and 3:</i> Pno 60-1614-01 ↵	View the unit part number.
Query model name	1I	DVC - RGB - HD - A ↵ <i>In verbose modes 2 and 3:</i> Inf01*60-1614-01 ↵	View the unit model name.
Query model description	2I	VGA TO HDMI CONVERTER ↵ <i>In verbose modes 2 and 3:</i> Inf02* VGA TO HDMI CONVERTER ↵	View the unit model description.
Query firmware version	Q	n.nn ↵	View the firmware version to the second decimal place.
<b>Reset</b>			
Reset the unit	<b>Esc</b> ZXXX ←	Zpx ↵	Reset the unit to its factory defaults.

**NOTE:** **X1** = Audio mute on or off. 0 = audio mute off (unmuted), 1 = audio mute on.  
**X11** = Video mute: 0 = video mute off (default), 1 = video mute on (mute to black screen), 2 = video mute on (mute all output sync and video)

# Product Configuration Software (PCS)

The Extron PCS configuration software for DVC RGB-HD A is a Windows-based program that provides a convenient way to configure the input and output, audio, and image settings. It lets you perform many other functions that can be accomplished via SIS commands.

## Downloading the PCS Software from the Website

To use PCS, download the latest version of the program from the Extron Web page and install it on the PC that will be connected to the DVC, as described in the following sections. You can also download updates to the PCS software as they become available. To access the software:

1. Go to [www.extron.com](http://www.extron.com) and select the **Download** tab (see figure 10, ①).
2. On the *Download* screen, click the **PCS** link on the left sidebar menu (②).



Figure 10. PCS Software Link on the Download Page of the Extron Website

- On the **PCS** page, click the **Download** button in the new features table (see figure 11, ①).

The screenshot shows the Extron PCS web page. At the top, there is a navigation bar with links for Products, Training, Markets, Tech Library, Company, and Download. Below this is a breadcrumb trail: Product Home / Software / Configuration Software / PCS. The main heading is 'PCS Product Configuration Software'. To the right, there are links for 'Print-friendly' and 'Awards'. A central image shows the PCS software interface. Below the image is an 'Image Gallery' button. The main content area features a table with columns: VERSION, RELEASE DATE, NEW IN THE CURRENT RELEASE, SIZE, and RELEASE NOTES. The first row shows version 3.5.0, released on Apr. 12, 2016. The 'RELEASE NOTES' column for this version contains a list of updates and a 'Download' button, which is highlighted with a circled '1'. To the right of the table is a 'SIMILAR PRODUCTS' section featuring 'Dante Controller Configuration Software for Dante-Enabled Audio Products'. At the bottom of the page, there are tabs for 'Overview', 'Video', and 'Downloads', and a 'View Features' link.

VERSION	RELEASE DATE	NEW IN THE CURRENT RELEASE	SIZE	RELEASE NOTES
3.5.0	Apr. 12, 2016	<ul style="list-style-type: none"> <li>Support for DTP T USW 233</li> <li>Support for DTP T USW 333</li> <li>Support for DTP CrossPoint 82 4K Series</li> <li>Support for DTP CrossPoint 84 4K Series</li> <li>Support for PVS 407D</li> </ul>	102.3 MB	0.2 MB <a href="#">Download</a>

**Figure 11. Download Button on the PCS Web Page**

- On the *Download Center* page, fill in the required information, then click the **Download PCS\_vnxnxxnn.exe** button.
- On the next screen, log in with your e-mail address and password. (If you do not have an Extron account with a password, follow the instructions on the screen to obtain one, then proceed to step 6).
- On the *Download Center* page that is displayed next, fill in the required information, then click the **Download pcss\_vnxn.exe** button.
- If the *File Download - Security Warning* window appears, click **Run** to begin downloading the installer file.

**NOTE:** If you want to save the installation file to your computer hard drive to run later, click **Save**. On the *Save As* window that opens, save the setup file to the desired location. When you are ready to install the software, double-click on the **PCS\_vnxnxxnn.exe** icon, click **Run** on the download screen that opens, and restart this procedure at step 6.

If, instead, you see a **Download** icon at the bottom of the page, wait until the icon displays the name **PCS\_vnxnxxnn.exe**, then click it.

- On the next prompt window that opens, click **Run** to start the installation process.

9. Follow the instructions on the InstallShield Wizard screens to complete the software program installation. By default, the installation creates a folder called “Extron PCS” in one of the following locations on the computer (depending on the Windows version):

*c:\Program Files (x86)\Extron\Extron PCS* or  
*c:\Program Files\Extron\Extron PCS*

If there is not already an Extron folder in your Program Files or Program Files x86 folder, the installation program creates it as well.

## Starting the Configuration Program

In order to use the PCS software, the DVC must be connected to your computer via the rear panel USB port (see [Connecting for USB Control](#) on page 8).

1. To start the PCS configuration program, do either of the following:
  - Access the program from the **Start** menu on your computer as follows:
    - a. Click **Start** on your computer screen.
    - b. Select **All Programs** from the **Start** menu.
    - c. From the **All Programs** menu, select **Extron Electronics/Extron Product Configuration Software/Extron Product Configuration Software**. The *Extron Product Configuration Software* window opens.
  - Double-click on the EAF.exe file, located on your computer at *c:\Program Files [or Program Files(x86)]\Extron\Extron PCS*.
2. The first time you open the PCS software, the *Tutorial* screen appears, identifying items on the toolbar at the top of the PCS screen. When finished looking at the tutorial, click **I Get It** to close the screen. The *Extron PCS* window opens.
3. In the *Device Discovery* panel of the *PCS* window, click on **DVC RGB-HD A** (see figure 12, ❶). You may need to scroll to locate it, depending on the number of devices listed. The **Connect** button in the bottom-right corner becomes available.

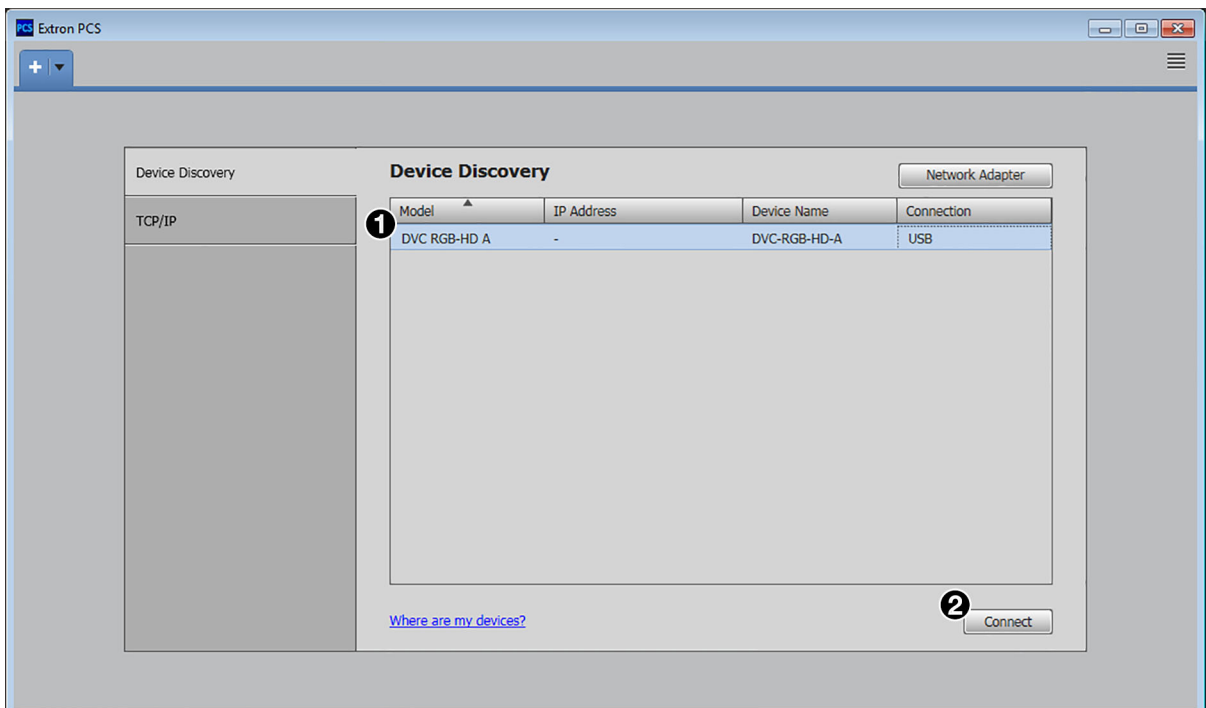
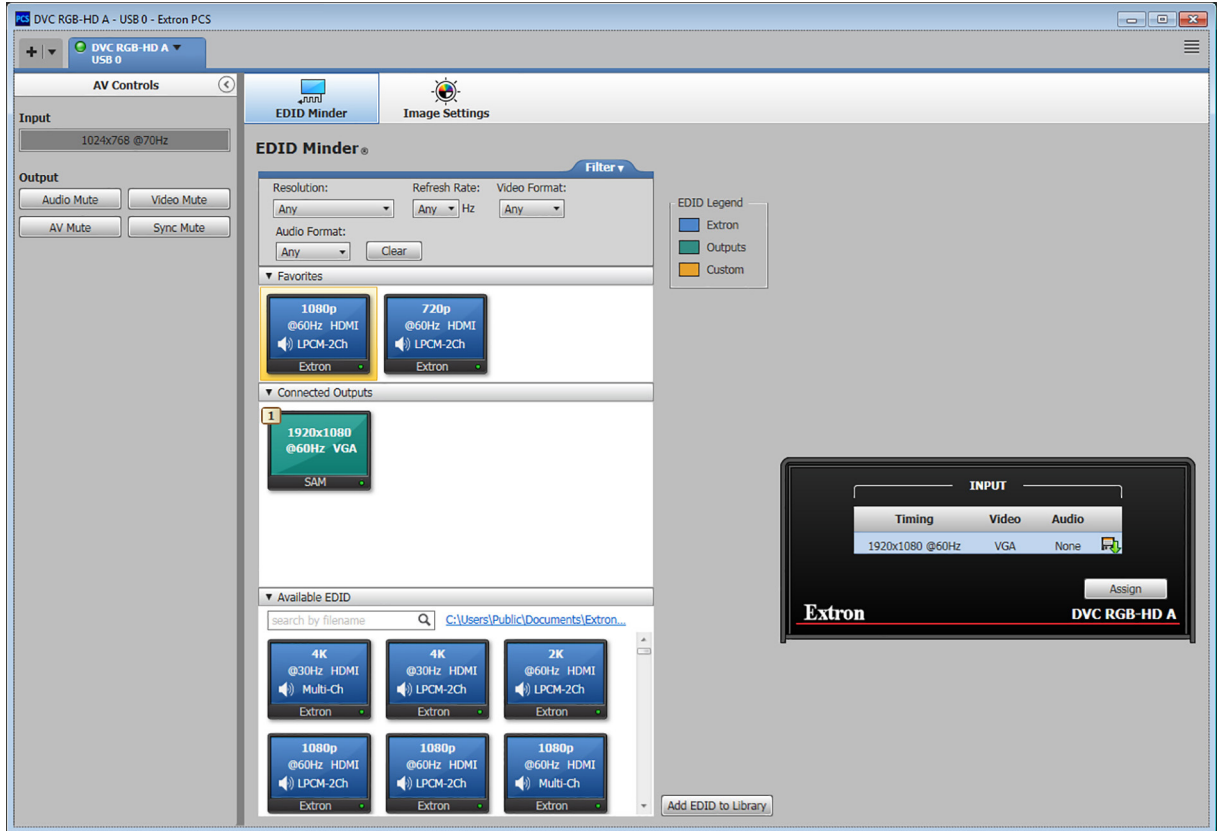


Figure 12. Device Discovery Panel

4. Click **Connect** (see [figure 12](#), [2](#) on the previous page) or double-click on the product name ([1](#)) to open the DVC RGB-HD A main window (see [figure 13](#)).



**Figure 13. DVC RGB-HD A Main Window**

## Firmware Loader

Extron periodically updates product firmware in conjunction with the release of new software revisions. Before updating any Extron product to the latest revision level, be sure to read the supplied release notes or contact Extron Technical Support to determine if your product requires a firmware update. You can update firmware using the Firmware Loader software or the PCS configuration software (see the program help file).

You can find out what version of firmware is currently loaded on your DVC by entering the **SIS Q** command via the USB interface (see the [Query Firmware Version](#) command on page 18).

## Downloading and Installing Firmware Loader

If you do not already have Firmware Loader installed on your computer, download it as follows:

1. Go to [www.extron.com](http://www.extron.com) and click the **Download** tab.
2. On the Download screen, click the **Software** link (see figure 14, ①) in the left panel or the **Software** icon (②) near the center of the screen.

The screenshot shows the Extron Electronics website's 'Download' page. The header includes the Extron Electronics logo and contact information (S3 Support Hotline: 800.633.9876). The navigation bar has 'Download' selected. The left sidebar contains a 'Software' link circled in red with a '1' next to it. The main content area features a 'Download' heading and a large image of the XTP System Configuration Software interface. Below the image are buttons for 'Learn more' and 'Download'. To the right of the image are three product cards: 'XTP System Configuration Software', 'Global Configurator Professional', and 'Streaming Content Manager'. At the bottom, there are four icons representing 'Software' (circled in red and labeled '2'), 'Control System Drivers', 'Firmware', and 'HID Modules'.

Figure 14. Selecting Software on the Download Screen

- On the Download Center screen, click the **F** link (see figure 15, ❶), then locate Firmware Loader and click its **Download** link (❷).

The screenshot shows the Extron Download Center interface. On the left is a navigation menu with categories like 'Firmware', 'HID Modules', and 'Resources'. The main content area displays several software products with their respective icons and descriptions:

- GUI Designer**: Free Design Software for User Interfaces
- IP Intercom HelpDesk Software**: Free IP Intercom Configuration and Management Software
- XTP System Configuration Software**: Software for the Complete Setup and Configuration of XTP Systems
- DSP Configurator Software**: DSP Application Software
- PCS**: Product Configuration Software

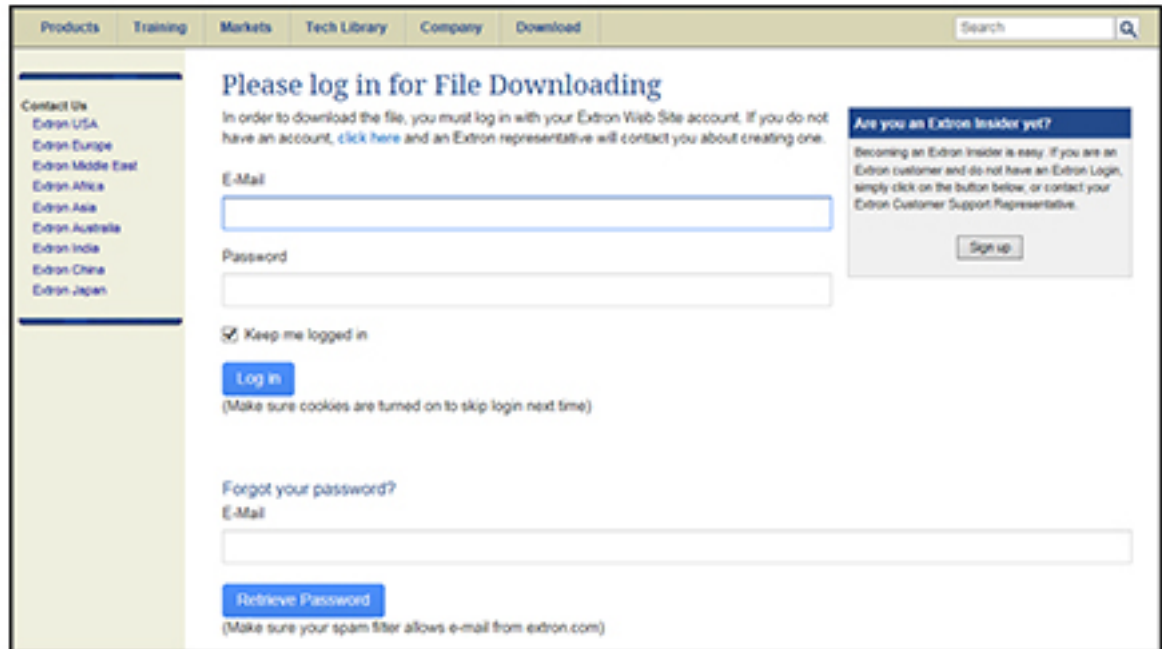
Below these products is a navigation bar with a grid of letters from A to Z. The letter 'F' is highlighted with a circled '1' (❶). Below the navigation bar is a section for 'Archives' with a note: 'Please consult Release Notes for important compatibility information and history.'

The main content area features a table of software products. The 'Firmware Loader' entry is highlighted with a circled '2' (❷) in the 'Size' column. The table includes columns for Description, Part Number, Version, Date, and Size.

Description	Part Number	Version	Date	Size
<b>Firmware Loader</b> Extron Firmware Loader is a computer software application that allows you to update Extron products with field-upgradable firmware. The software supports firmware updates to Extron products connected via USB, serial (RS-232), or addressable on your local area network (LAN). <a href="#">Learn More</a> <a href="#">Release Notes</a>	79-508-01	5.2	Jan. 7, 2015	13.4 MB <a href="#">Download</a>
<b>FlexOS App - Digital I/O Configurator</b> <span style="background-color: red; color: white; padding: 2px;">Updated</span> Configure SMP 351 digital I/O ports to automate system operation <a href="#">Release Notes</a>	49-254-50	1.06	May 17, 2016	1.0 MB <a href="#">Download</a>
<b>FOX Extenders</b> Control software for the FOX Extenders. <a href="#">Release Notes</a>	79-523-01	1.7	Aug. 12, 2013	14.4 MB <a href="#">Download</a>

**Figure 15. Firmware Loader Links on the Download Center Screen**

- On the Please log in for File Downloading page (see figure 16 on the next page), log in with your e-mail address and password. (If you do not have an Extron account with a password, follow the instructions on the screen to obtain one, then proceed to step 5).



**Figure 16. Download Login Screen**

5. On the Download Center page that appears next, fill in the required information, then click the **Download fw\_loader\_vnxxn.exe** button (where *nxn* is the Firmware Loader version number).
6. Follow the instructions on the rest of the download screens to run the executable Firmware Loader installer file.
7. Follow the instructions on the **Installation Wizard** screens to install Firmware Loader on your computer. Unless you specify otherwise, the installer program places the Firmware Loader files at `c:\Program Files [(x86)]\Extron\FWLoader`.

## Downloading and Installing the DVC RGB-HD A Firmware

To obtain the latest version of firmware for the DVC RGB-HD A:

1. Go to [www.extron.com](http://www.extron.com) and click the **Download** link at the top of the page (see figure 17, **1**).

The screenshot shows the Extron Electronics website's Download Center. The header includes the Extron logo, navigation links (Products, Training, Markets, Tech Library, Company, Download), and contact information (S3 Support Hotline 800.633.9876). The main content area is titled "Download Center" and "Firmware (165 files)". A navigation bar with letters A-Z is visible, with the letter 'D' highlighted. Below this is a table of firmware files:

Description	Part Number	Version	Date	Size	
<b>DMP 128</b> Firmware for DMP 128 <a href="#">Release Notes</a>	49-175-50	1.08	Jun. 2, 2015	3.0 MB	<a href="#">Download</a>
<b>DMP 44 LC</b> Firmware for DMP 44 LC <a href="#">Release Notes</a>	49 131-01	1.01	Nov. 7, 2013	2.1 MB	<a href="#">Download</a>
<b>DMP 64</b> Firmware for DMP 64 <a href="#">Release Notes</a>	19-2247-50	1.01	Jan. 17, 2011	2.2 MB	<a href="#">Download</a>

**Figure 17. Firmware Links on the Download Center Screen**

2. On the Download screen, click the **Firmware** link (**2**) in the left panel.
3. On the Download Center screen that appears next, click the **D** button (**3**) near the top of the page, then scroll to locate the DVC RGB-HD A firmware.
4. In the DVC RGB-HD A panel of the firmware Download Center screen, click the **Download** button at the right edge of the page.
5. On the Please log in for File Downloading page, log in with your e-mail address and password. (If you do not have an Extron account with a password, follow the instructions on the screen to obtain one, then proceed to step 6).
6. On the Download Center page that appears next, fill in the required information, then click the **Download** button for the new firmware version.
7. Follow the instructions on the rest of the download screens to run the executable firmware installer file.
8. Follow the instructions on the **Installation Wizard** screens to install the new firmware on your computer. A Release Notes file, providing information on what has changed in the new firmware version, and a set of instructions for updating the firmware are also loaded.

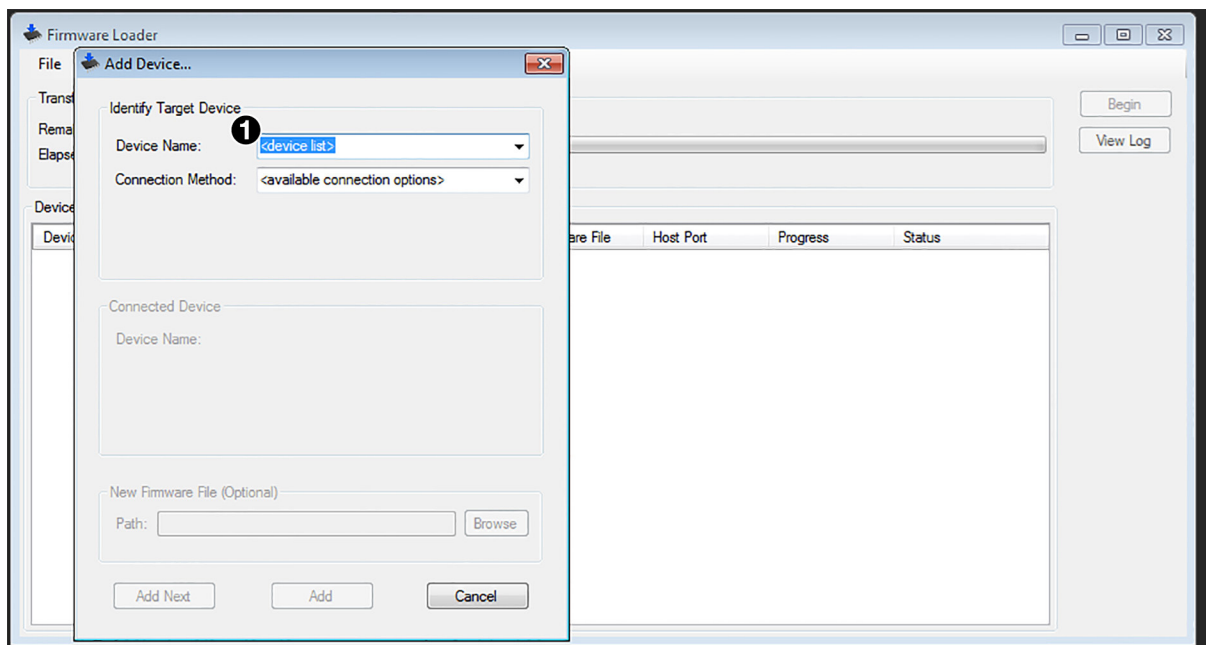
**NOTE:** When downloaded from the Extron website, by default the firmware is placed in a folder at:  
*C:\Program Files\Extron\Firmware\DVC RGB-HD A* (Windows XP) or  
*C:\Program Files (x86)\Extron\Firmware\DVC RGB-HD A*  
(Windows 7 or higher).

## Loading the Firmware to the DVC

To load a new version of firmware to the DVC using Firmware Loader:

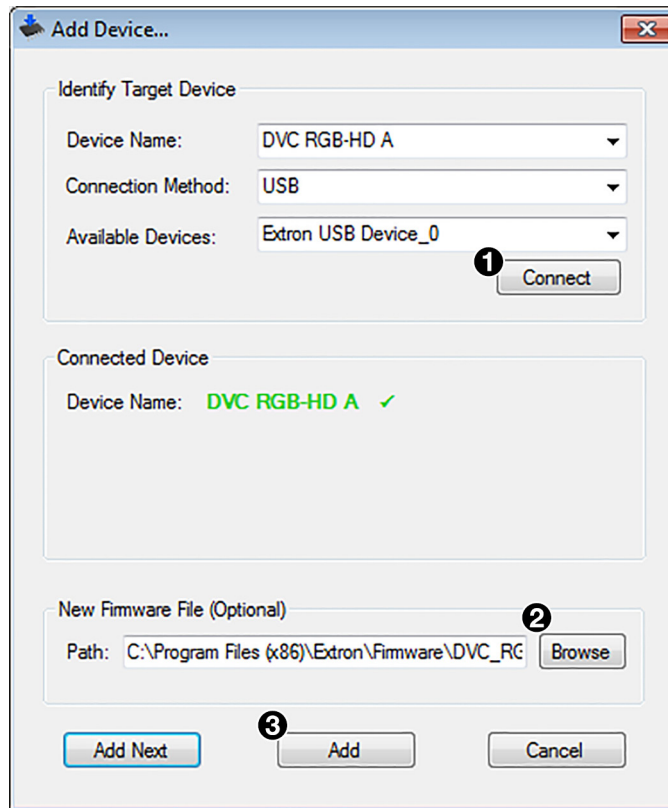
1. Connect your computer to the DVC via the rear panel USB port (see [Connecting for USB Control](#) on page 8).
2. If you have not already done so, download and install the Firmware Loader executable installer file to your computer (see [Downloading and Installing Firmware Loader](#) on page 23).
3. If necessary, download the latest version of DVC RGB-HD A firmware and install it on your computer (see [Downloading and Installing the DVC RGB-HD A Firmware](#) on the previous page).
4. Open the Firmware Loader on your computer. The Firmware Loader window opens with the Add Device dialog box in front.

**NOTE:** You can also open Firmware Loader from within the PCS software. See the PCS help file for DVC RGB-HD A for instructions.



**Figure 18.** Firmware Loader Window with Add Device Dialog Box

5. On the Add Device window, select **DVC RGB-HD A** from the **Device Name** drop-down menu (see figure 18, ①).  
Because there is only one connection method for the DVC RGB-HD A, the **Connection Method** and **Available Devices** fields are automatically populated with your USB connection information.
6. Click the **Connect** button (see [figure 19](#), ① on the next page). DVC RGB - HD A appears in green in the **Connected Device** panel, followed by a check mark.



**Figure 19. Connection Method Menu on the Add Device Dialog Box**

7. Click the **Browse** button in the **New Firmware File (Optional)** panel (2).
8. In the **Open** window, navigate to the new firmware file, which has an **.S19** extension, and double-click it.

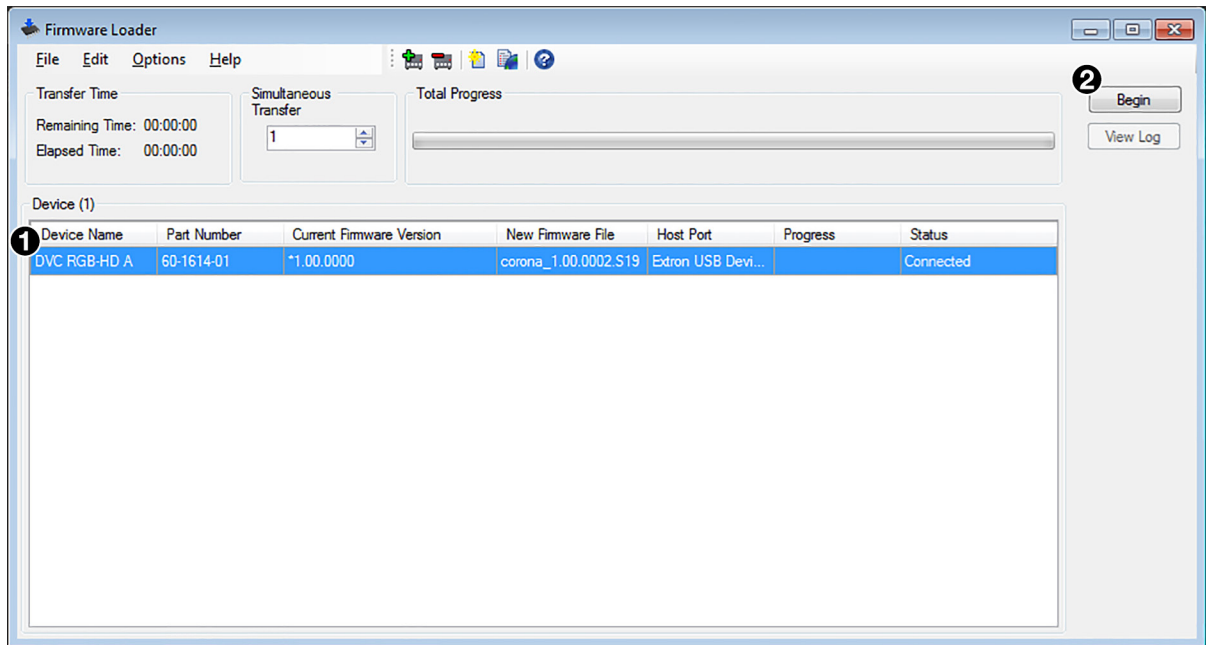
**ATTENTION:**

- Valid firmware files must have the file extension **.S19**. A file with any other extension is not a firmware upgrade for this product and could cause the switcher to stop functioning.
- Les fichiers firmware valides doivent contenir l'extension fichier **.S19**. Un fichier avec n'importe quelle autre extension n'est pas une mise à jour de firmware pour cet appareil et l'appareil pourrait arrêter de fonctionner.

On the **Add Device** window, the path to the new firmware file is displayed in the **Path** field.

9. **If this is the only device to which you are uploading firmware**, click **Add** in the **Add Device** dialog box (see figure 19, 3, on the previous page).

The DVC information is added to the **Device** panel of the **Firmware Loader** window (see figure 20, 1) and the **Add Device** window closes.



**Figure 20. Firmware Loader Screen with a DVC RGB-HD A Added**

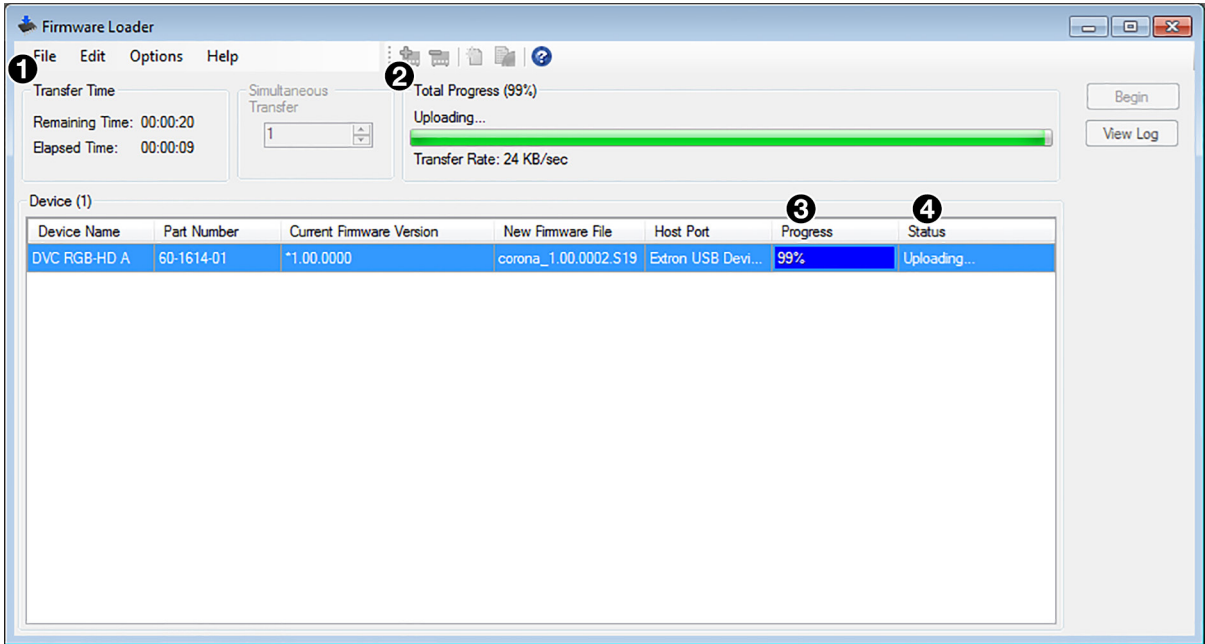
**If you will be uploading the firmware to multiple devices** that are connected to your computer, do the following:

- a. Click the **Add Next** button in the **Add Device** dialog box. Your first device is added to the **Device** panel (see figure 20, ②) of the **Firmware Loader** window, and the **Add Device** window remains open.
  - b. For each additional device that you want to add to the **Firmware Loader** window, repeat steps 5 through 8, then click **Add Next**.
  - c. For the **last** device, click **Add** (instead of **Add Next**) to add the device and to close the **Add Device** window.
10. If you want to remove devices from the **Device** panel, do the following:
- a. Click on the names of the devices to be deleted, to highlight them.
  - b. Click **Edit > Remove Selected Device(s)**. The selected devices are removed from the **Device** panel.

To remove **all** devices, click **Edit > Remove All Devices**.

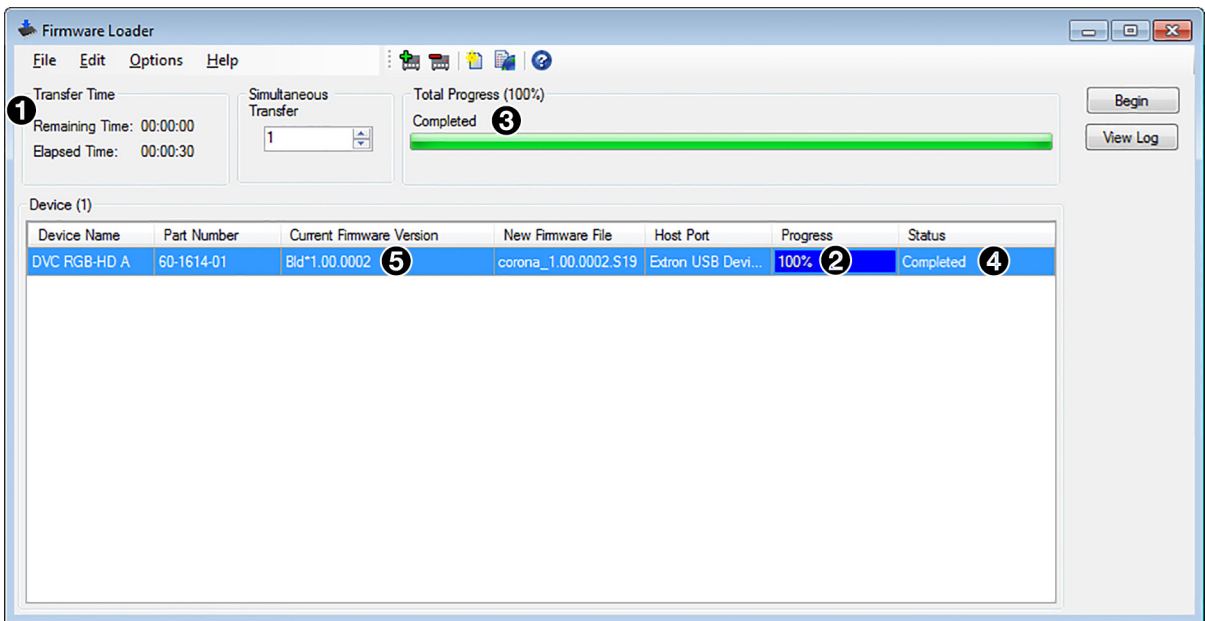
To add devices after the **Add Device** dialog box has closed, click **Edit > Add Device(s)** to reopen the **Add Device** window. Repeat step 9 as needed.

11. Click the **Begin** button (②). The following indicators show the progress of the update:
- The **Transfer Time** panel (see figure 21, ① on the next page) shows the remaining and elapsed time for the update.
  - The **Total Progress** panel (②) displays the percentage of upload time that has elapsed, a progress bar with *Uploading...* above it, and the rate of device data transfer in kilobytes per second.
  - In the **Device** panel, the **Progress** column (③) displays an incrementing percentage. The **Status** column (④) displays *Uploading....*



**Figure 21. Firmware Upload in Progress**

12. The upload is complete when the Remaining Time field (see figure 22, ❶) of the Transfer Time panel shows 00.00.00, the Progress column (❷) shows 100%, Completed is displayed above the progress bar (❸) and in the Status column (❹), and the new firmware version is displayed in the Current Firmware Version column (❺).



**Figure 22. Firmware Upload Complete**

# Mounting

This section provides mounting information on the DVC RGB-HD A. See [www.extron.com](http://www.extron.com) for available Extron mounting kits and ordering information.

## Mounting Options

The DVC RGB-HD A can be mounted to a rack, attached under a desk or podium, or placed on a table top.

- **Rack mounting** — Attach the DVC to a standard 19-inch, 6-inch, or 3.5-inch rack shelf (see the instructions provided with the mounting kit to rack mount the DVC).
- **Under-furniture mounting** — Mount the DVC under the surface of a desk, table, or podium. The Extron Under-desk Mounting Kit is provided with the DVC RGB-HD A (see [Mounting under Furniture](#) on the next page).
- **Free-standing** — Attach the four rubber feet to the bottom of the DVC in the four corners and place the unit on furniture as desired.

To mount the DVC using an Extron mounting kit, see the instructions provided with the kit.

## UL Guidelines for Rack Mounting

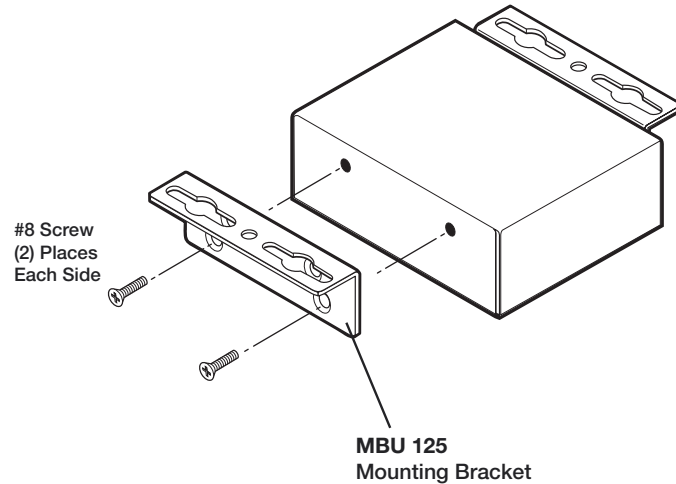
The following Underwriters Laboratories (UL) guidelines pertain to the installation of the DVC RGB-HD A in a rack:

- **Elevated operating ambient temperature** — If the equipment is installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient temperature. Therefore, consider installing the equipment in an environment compatible with the maximum ambient temperature (TMA) specified by the manufacturer.
- **Reduced air flow** — Install the equipment in the rack so that the amount of air flow required for safe operation of the equipment is not compromised.
- **Mechanical loading** — Mount the equipment in the rack so that uneven mechanical loading does not create a hazardous condition.
- **Circuit overloading** — When connecting the equipment to the supply circuit, consider the effect that circuit overloading might have on overcurrent protection and supply wiring. Consider equipment nameplate ratings when addressing this concern.
- **Reliable earthing (grounding)** — Maintain reliable grounding of rack-mounted equipment. Pay particular attention to supply connections other than direct connections to the branch circuit (such as the use of power strips).

## Mounting under Furniture

To mount the DVC RGB-HD A under furniture using optional Extron mounting kit MBU 125 (provided):

1. Attach the mounting brackets to the DVC RGB HD with the provided machine screws as shown in figure 23.



**Figure 23. Mounting the DVC RGB-HD Under Furniture**

2. Hold the unit with the attached brackets against the underside of the table or other furniture.
3. Mark the location of the screw holes in the brackets on the mounting surface.
4. Drill pilot holes  $\frac{3}{32}$  inches (2.5 mm) in diameter and  $\frac{1}{4}$  inch (6.3 mm) deep in the mounting surface at the marked screw locations.
5. Insert #8 wood screws into the four pilot holes.
6. Tighten each screw into the mounting surface until just less than  $\frac{1}{4}$  inch (6.3 mm) of the screw head protrudes.
7. Align the mounting screws with the slots in the brackets and place the DVC and brackets against the surface, with the screws through the bracket slots.
8. Slide the unit slightly forward or back, then tighten all four screws to secure it in place.

## Extron Warranty

Extron Electronics warrants this product against defects in materials and workmanship for a period of three years from the date of purchase. In the event of malfunction during the warranty period attributable directly to faulty workmanship and/or materials, Extron Electronics will, at its option, repair or replace said products or components, to whatever extent it shall deem necessary to restore said product to proper operating condition, provided that it is returned within the warranty period, with proof of purchase and description of malfunction to:

**USA, Canada, South America,  
and Central America:**

Extron Electronics  
1230 South Lewis Street  
Anaheim, CA 92805  
U.S.A.

**Japan:**

Extron Electronics, Japan  
Kyodo Building, 16 Ichibancho  
Chiyoda-ku, Tokyo 102-0082  
Japan

**Europe and Africa:**

Extron Europe  
Hanzeboulevard 10  
3825 PH Amersfoort  
The Netherlands

**China:**

Extron China  
686 Ronghua Road  
Songjiang District  
Shanghai 201611  
China

**Asia:**

Extron Asia Pte Ltd  
135 Joo Seng Road, #04-01  
PM Industrial Bldg.  
Singapore 368363  
Singapore

**Middle East:**

Extron Middle East  
Dubai Airport Free Zone  
F13, PO Box 293666  
United Arab Emirates, Dubai

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions, or if modifications were made to the product that were not authorized by Extron.

**NOTE:** If a product is defective, please call Extron and ask for an Application Engineer to receive an RA (Return Authorization) number. This will begin the repair process.

**USA:** 714.491.1500 or 800.633.9876

**Europe:** 31.33.453.4040

**Asia:** 65.6383.4400

**Japan:** 81.3.3511.7655

Units must be returned insured, with shipping charges prepaid. If not insured, you assume the risk of loss or damage during shipment. Returned units must include the serial number and a description of the problem, as well as the name of the person to contact in case there are any questions.

Extron Electronics makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will Extron Electronics be liable for direct, indirect, or consequential damages resulting from any defect in this product even if Extron Electronics has been advised of such damage.

Please note that laws vary from state to state and country to country, and that some provisions of this warranty may not apply to you.

<b>Extron Headquarters</b> +1.800.633.9876 (Inside USA/Canada Only) Extron USA - West +1.714.491.1500 +1.714.491.1517 FAX	<b>Extron USA - East</b> +1.919.850.1000 +1.919.850.1001 FAX	<b>Extron Europe</b> +800.3987.6673 (Inside Europe Only) +31.33.453.4040 +31.33.453.4050 FAX	<b>Extron Asia</b> +65.6383.4400 +65.6383.4664 FAX	<b>Extron Japan</b> +81.3.3511.7655 +81.3.3511.7656 FAX	<b>Extron China</b> +86.21.3760.1568 +86.21.3760.1566 FAX	<b>Extron Middle East</b> +971.4.299.1800 +971.4.299.1880 FAX	<b>Extron Australia</b> +61.8.8113.6800 +61.8.8351.2511 FAX	<b>Extron India</b> 1800.3070.3777 (Inside India Only) +91.80.3055.3777 +91.80.3055.3737 FAX
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